

#1

Welcome to the Children Community Network's (CCN) 16th Annual General Meeting. CCN's has worked tremendously hard over the past year to build relationships and adjust to new realities. We are excited to implement our new strategic direction, and to work together with our partners to advocate for children and their families.

CCN's Board of Directors provided our Executive Director with the express mandate of putting the interests of children and families first. We truly believe the well-being of children should take priority over the interests of any agency, including ours. This is why we supported moving mental health intakes to a mental health agency. We understand that business models are changing, and we know that CCN needs to support this change because it is what is best for children and families in the vast majority of circumstances. However, CCN's Board of Directors expressed a number of concerns to the previous Government regarding the process of determining the loss of mental health funding, and the timeliness of their communication. We did not anticipate our support meant losing our entire mental health budget, particularly given there are predominate mental health components to a number of the complex cases we coordinate.

We were very fortunate to receive funding as the Coordinated Service Planning lead, and a new position through Fetal Alcohol Spectrum Disorder Program. This helped offset some of our financial losses.

These changes forced our Board to think differently about our agency, its role, and its sources of revenue. This summer we undertook a very productive strategic planning session that will set our course for the future. We believe CCN can better leverage its charitable status. We also think that CCN can continue to provide objective, neutral leadership for the sector, and provide a strong voice for children and families.

In addition to system changes, our Board also experienced a number of changes. I would like to thank Karine Ervin, Joy Rybiak, Yolanda Thibeault, Jennifer Clement, and Blair Healy for their contributions to CCN. Your leadership helped our Agency through a very tumultuous time. Your strategic planning also helped us seamlessly transition the Board's membership. We are very excited to welcome Sue Nicholson, Melanie Assiniwe, Scott MacHattie, and Adam Babin to our Board. They each bring a unique perspective that will be invaluable to us going forward.

Lastly, the Board would also like to thank our staff. This was a time of great uncertainty, and we would not have gotten through this without your hard work and dedication. We took the feedback you provided to us very seriously, and we are excited to embark on our strategic plan in partnership with you.

Our community's children deserve a less complex system designed to meet their needs. CCN wants to be a part of the solution. We look forward to working with our community partners in 2018/2019, and beyond, to make that vision a reality.

#2

The last year has been an exciting time of transition for Children’s Community Network. In January 2018, it was officially announced that CCN was selected as the Coordinating Agency for Coordinated Service Planning. As part of the provincial Special Needs Strategy (SNS), Coordinated Service Planning is a program *“to support children/youth with multiple and/or complex special needs and their families through a dedicated Service Planning Coordinator who will connect them to the multiple, cross-sectoral services they need, as early as possible, and monitor their needs and progress through a single Coordinated Service Plan¹.”* In our role as Coordinating Agency, CCN will be responsible for leading this program in the Sudbury and Manitoulin districts. Along with this initiative, it was also announced that CCN would receive funding for a Fetal Alcohol Spectrum Disorder consultant position to support our community.

The announcement of CCN’s role in Coordinated Service Planning marks the culmination of years of work by CCN and our partner agencies. We are excited to begin implementation of this program and work with partners to improve the lives of the children, youth and families.

With the implementation of Coordinated Service Planning, CCN will be shifting our primary role away from providing service system intakes to one of service coordination. In order to support this shift, CCN has been investing in staff training in key areas such as cultural sensitivity and family centred service. Last year, CCN launched a staff wellness initiative in partnership with New Day Wellness. With the success of the initial year of this program, CCN staff will continue to participate in wellness activities over the next year.

In recent years, there has been some uncertainty around CCN’s future role and direction. Given this uncertainty, the agency had not undertaken a strategic planning exercise in recent years. However, with the Coordinated Service Planning announcement, and a clearer path forward, the CCN was in a better position to look to the future. Therefore, CCN worked with Integrity Management Consulting to develop a new strategic plan that identifies key priorities to guide the agency in the upcoming years.

In addition to Coordinated Service Planning, there are other new initiatives underway in the children’s services sector. In recognition of the changes to the sector, CCN is ready to adapt and evolve in order to best serve the community. Over the next year, CCN will continue to look for new opportunities to partner with community organizations to serve the needs of families.

#3

With the success of the initial wellness program through New Day Wellness, CCN continues to

¹ Ministry of Children and Youth Services, Communications and Marketing Branch - <http://www.children.gov.on.ca/htdocs/English/professionals/specialneeds/planning.aspx>

focus on wellness this year. Staff surveys were completed at the end of the initial session to receive feedback and recommendations on next steps. This year's wellness program was developed based on the feedback and will include; workshops on stress management, time management, communication, and resiliency. Along with the workshops staff are able to participate in yoga sessions and walking challenges.

"I am happy that CCN values my wellness at work." CCN staff.

"CCN invested in my wellness by purchasing me a stand up desk, this has helped me be more productive at work" CCN staff.

"I appreciate being supported by the agency to be able to take time to take care of me" CCN staff.

#4

<p><u>Mission</u></p> <p>Bringing people together to ensure that children, youth and families can access essential services.</p> <p><u>Vision</u></p> <p>To be the leading advocate for children,</p>	<u>Strategic Directions</u>		
	Building on our strengths	Bringing people together	Diversification of opportunities
	<u>Goals</u>		
	Empowering staff to be leaders in the sector by working collaboratively internally and externally to eliminate barriers for clients.	Taking a leadership and advocacy role in the sector by pursuing partnerships aimed at filling gaps in services in our communities.	Engaging in a dedicated marketing plan to increase awareness of CCN's services and its role in the sector.
	Supporting staff through increased access to training, as well as focusing on employee wellness and workplace flexibility.	Improving client communication processes to facilitate more efficient access to the appropriate services.	Pursuing funding, corporate partnerships and fundraising opportunities to support existing services as well as new ventures.

<p>youth and family services.</p> <p><u>Values</u></p> <p>Leadership</p> <p>Collaboration</p> <p>Resourcefulness</p>	<p>Improving internal communication mechanisms and increasing the efficiency of processes overall.</p>	<p>Providing support/complimentary services to clients to fill gaps in current community services.</p>	<p>Utilizing innovation and outside-the-box thinking to develop new programming currently unavailable in the community.</p>
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