
CHILDREN'S COMMUNITY NETWORK

BINOOJIIH NAADMAAGEWZOWIN



ANNUAL REPORT

2020-2021



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MESSAGE FROM THE BOARD PRESIDENT

2020 was undoubtedly a challenging year. Amid upheaval, CCN's staff, management, and Board were nimble, flexible, and found better ways to serve our community. On behalf of our Board of Directors, I would like to thank staff for adjusting so quickly and finding new ways to work so that CCN could continue to provide high-quality services. I would also like to thank Mary-Katharine and our management team for providing calm and steady leadership during this time of uncertainty. Lastly, I'd like to thank the Board for continuing to provide leadership, support, and advice virtually. That our organization so seamlessly transitioned to working from home is a testament to not only planning, foresight, and resourcefulness, but also to CCN's dedication and commitment to the clients we serve.

This is my final annual report letter as President/Chair. I first joined CCN in October 2013 as a Young Leader On Board intern. At the time, CCN's business was oriented towards intakes, dispute resolution, and respite. We were lead by our long-serving Executive Director Jane Bauer, and our Board was heavily represented by the social service and education sector. A lot has changed for CCN since then.

Although our support and commitment to children and their families has never waivered, we have diversified our business, and our Board membership. When Jane retired, we also hired Mary-Katherine Howe as our Executive Director. Mary-Katherine and her team have lead CCN through a tumultuous time. They have reshaped our organizational culture, and our core business. Today, CCN is focused on coordinated service delivery and continues to look for new and unique community partnerships. Our Board continues to evolve to reflect the community we serve. I am extremely proud of my time as Board President/Chair, and feel very fortunate to have had the support of so many dedicated volunteers and staff. Thank you.

Although I am stepping down as Board President/Chair, I will remain as an ex-officio non-voting member. This is a new position for our Board, and one that will provide stability and preserve institutional knowledge for our organization. I am happy to accept this new role.

I am also pleased that our Vice-President/Chair Sue Nicholson has agreed to become CCN's new Board President/Chair. I am confident that Sue's experience, knowledge of the sector, and strategic vision will serve CCN well. CCN is well positioned to embrace new opportunities in the future, and I am confident this organization will continue to evolve and adapt to the times.

Sincerely,

Jeremy Cormier

President

MESSAGE FROM THE EXECUTIVE DIRECTOR

Welcome to the Children's Community Network's Annual General Meeting.

The Children's Community Network has had a year like no other since our inception. In March of 2020 our community and the world was hit with a global pandemic resulting in lockdowns and the need to develop new ways of doing business.

As an agency we were well positioned to quickly adapt to the changes within our sector and community. We realized several months into the pandemic that this was not going to be a quick transition back to our regular work environment and that additional changes were required for employees continue working from home.

We transitioned to a work from home service delivery model utilizing telephone and virtual platforms such as Zoom to continue to provide services to children and their families. The COVID-19 pandemic continues to present challenges; however, we have found an increase in engagement with services and training since beginning to deliver these through a virtual platform. There will undoubtedly be ongoing impacts to our service delivery until Covid-19 is no longer a threat to our clients and staff, however we continue to transform and adapt as needed.

This year CCN was chosen to receive funding for a 2nd Fetal Alcohol Spectrum Disorder (FASD) Consultant position for our service area. This position will work in collaboration with the current FASD Consultant employed by CCN and partner with community agencies to help support children and families affected by this disability.

We have continued our efforts to improve the system case resolution process by analyzing the current process and working with partners to identify a more seamless and efficient model. CCN continues to evaluate how we provide services and a key piece of this work is seeking input and feedback from families and service providers for continuous quality improvement and service excellence.

We are excited and open to new opportunities for CCN in the coming year.

Mary-Katherine Howe

Executive Director



SERVICE STATISTICS

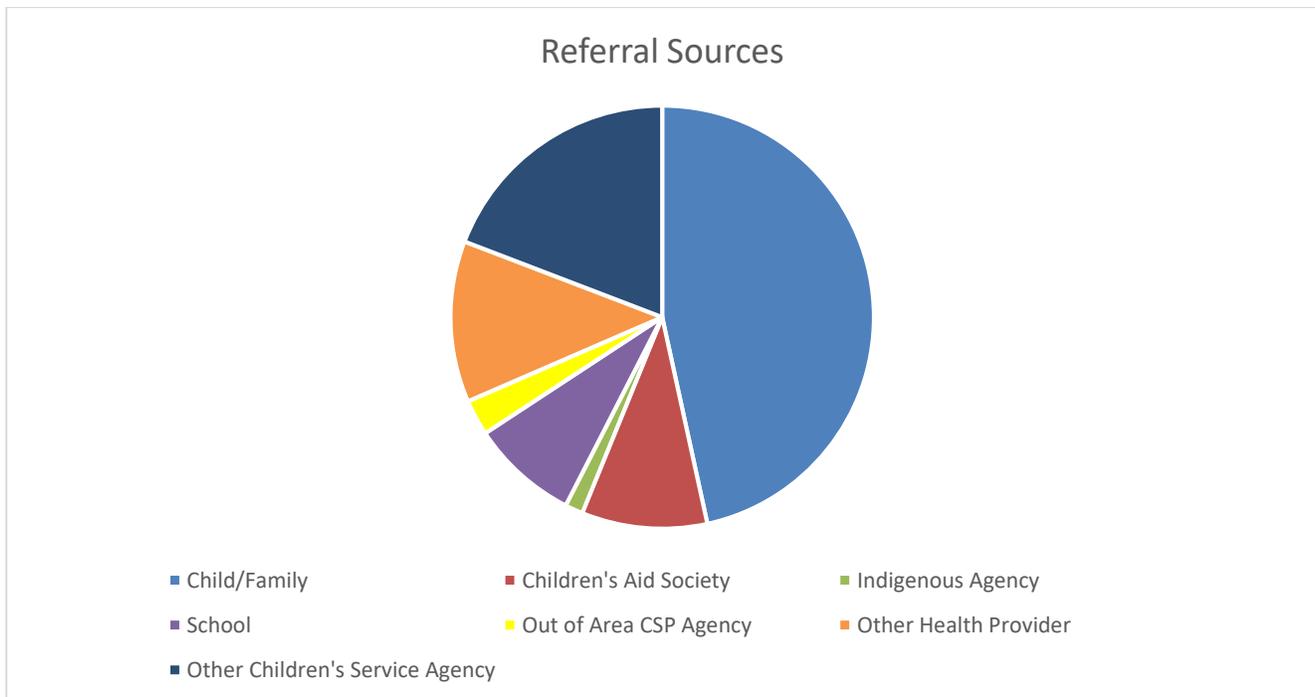
Service statistics drawn from EMHware (our client information data base).

2020-2021

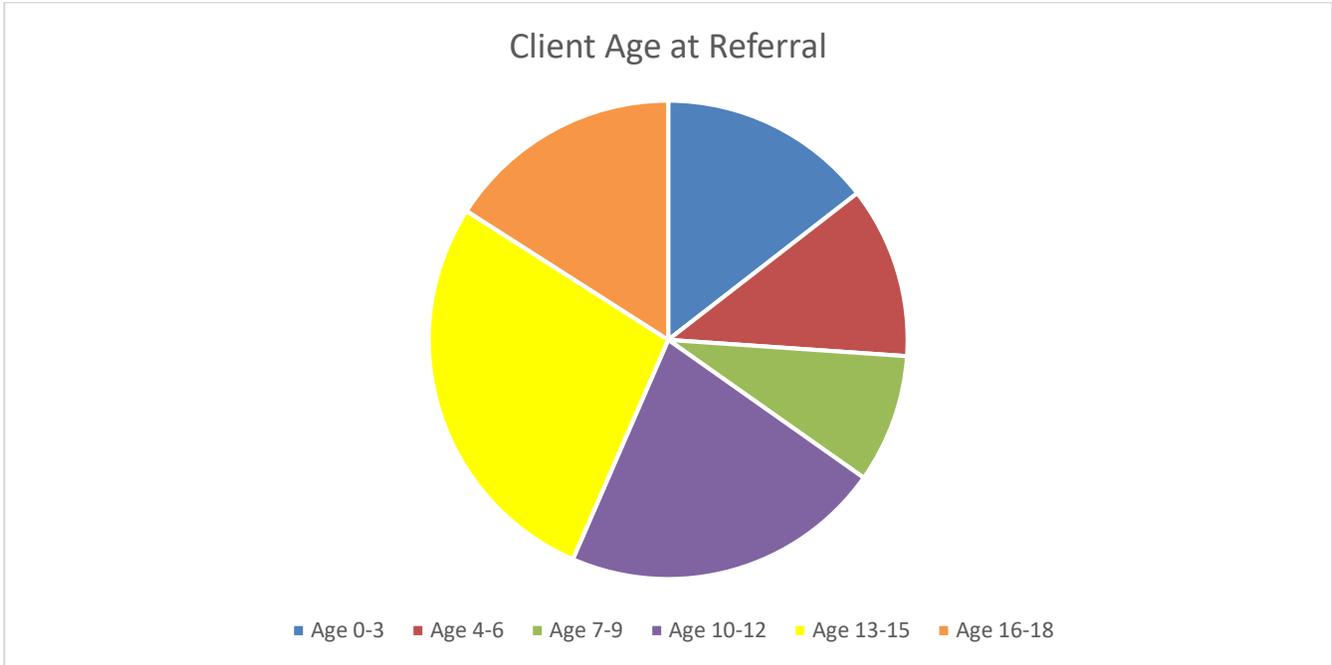
Coordinated Service Planning

- 131 active cases by March 31, 2021

Referral Sources



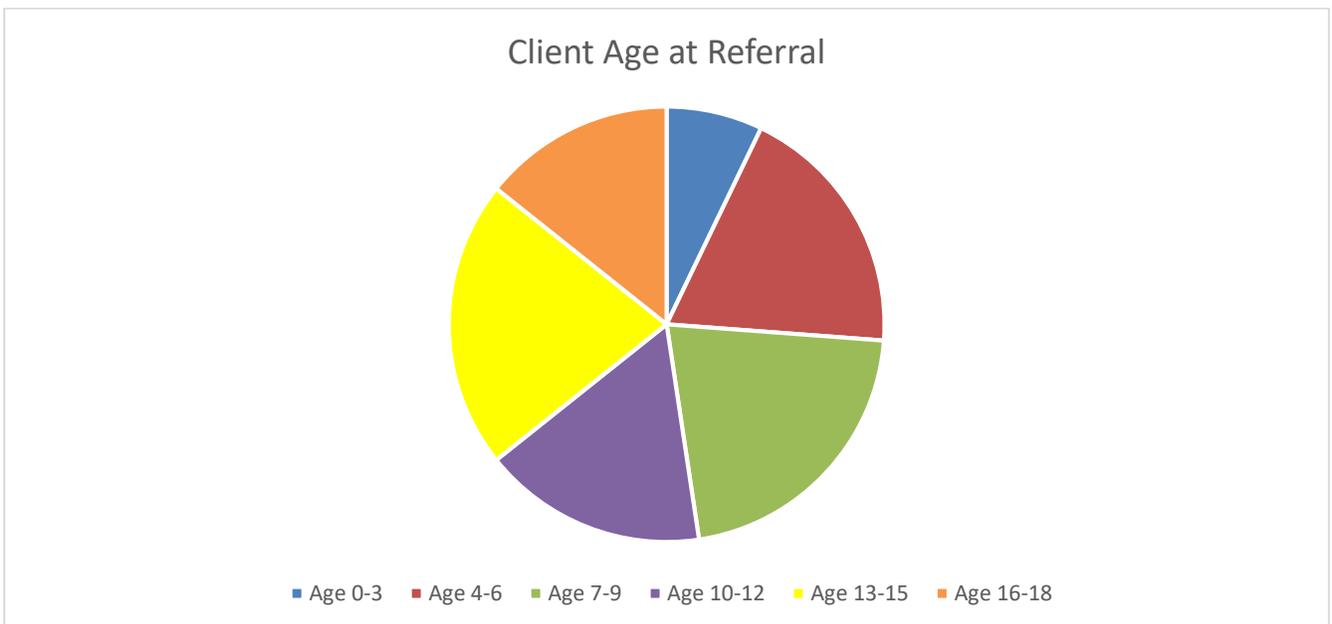
Age at Referral



FASD Program

- 42 active cases by March 31, 2021
- 208 caregivers participated in training on FASD and/or the neuro behavioural model
- 249 professionals participated in training on FASD

Age at Referral



CHILDREN'S COMMUNITY NETWORK

Statement of Operations and Changes in Fund Balances

Year ended March 31, 2021, with comparative information for 2020

	Operating Fund		Capital Fund	2021 Total	2020 Total
	Programs	Network			
Revenue:					
Ministry of Children, Community and Social Services:					
Operating	\$ 2,860,252	-	-	2,860,252	2,599,040
One-time funding	17,701	-	-	17,701	17,701
Thunder Bay Counselling Centre	135,000	-	-	135,000	135,000
Donation	-	-	-	-	700
Other	126,063	-	-	126,063	21,991
	<u>3,139,016</u>	<u>-</u>	<u>-</u>	<u>3,139,016</u>	<u>2,774,432</u>
Expenses:					
Salaries and benefits	1,232,301	-	-	1,232,301	1,231,086
Building occupancy	82,882	-	-	82,882	93,619
Office and administration	67,263	-	-	67,263	39,745
Travel and vehicle	447	-	-	447	28,313
Professional services - non-client	52,776	-	-	52,776	60,822
Staff recruitment, training and conference	4,154	-	-	4,154	19,637
Miscellaneous	532	-	-	532	1,639
Insurance	19,660	-	-	19,660	18,773
Program expense - client	-	-	-	-	1,220
Purchase of service - client related	1,304,954	-	-	1,304,954	953,535
Standardized Intake, Assessment, Instrument	3,102	-	-	3,102	3,109
	<u>2,768,071</u>	<u>-</u>	<u>-</u>	<u>2,768,071</u>	<u>2,451,498</u>
Excess of revenue over expenses before the undernoted	370,945	-	-	370,945	322,934
Other:					
Amortization of capital assets	-	-	(24,469)	(24,469)	(38,239)
Due to the Ministry of Children, Community and Social Services	(269,638)	-	-	(269,638)	(263,151)
Due to Thunder Bay Counselling Centre	(101,307)	-	-	(101,307)	(37,294)
Excess (deficiency) of revenue over expenses	-	-	(24,469)	(24,469)	(15,750)
Fund balances (deficiency), beginning of year	(83,839)	59,753	196,698	172,612	188,362
Fund balances (deficiency), end of year	\$ (83,839)	59,753	172,229	148,143	172,612

See accompanying notes to financial statements.

BOARD EXECUTIVE AND DIRECTORS

Jeremy Cormier
President & Chair

Sue Nicholson
Vice-president & Vice-chair

Melanie Assiniwe
Secretary & Treasurer

Lianne Richards Tyson
Director

Scott MacHattie
Director

Kylie Klym
Director

Isabelle Laflamme
Director

Adam Babin
Director

Miranda Mackenzie
Director



MANAGEMENT AND STAFF

Mary-Katherine Howe
Executive Director

Sue St. Onge
Director of Finance and
Administration

Stephanie Gilchrist
Director of Client Services

Angèle Lefebvre
Administrative Assistant

Patty Chapman
ADR & FGDM Coordinator,
Service Coordinator

Kirk Tassé
Service Coordinator

Monia Hachez
Service Coordinator

Denise Perrin-Henrie
Service Coordinator

Nicki Paventi
Service Coordinator

Dana McGuire
Service Coordinator

Cereena Rows
FASD Consultant

Janic Feth
Respite Resource Coordinator

Jenne Atkinson
Service Coordinator

Marilyn Kingsley
Service Coordinator

Michelle Graham
FASD Consultant

Tammy MacGregor
Service Coordinator - Casual

STAFF RECOGNITION

Kirk Tasse – 15 years of service

Stephanie Gilchrist – 15 years of service

Mary Katherine Howe – 5 years of service

Thank you for your continued dedication!



Children's Community Network

Partnering to provide the best services for children and their families.