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# CHILDREN'S COMMUNITY NETWORK

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BINOOJIIH NAADMAAGEWZOWIN



## ANNUAL REPORT

2022-2023



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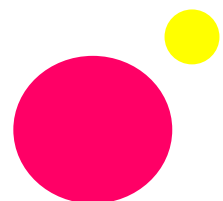
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## MESSAGE FROM THE BOARD PRESIDENT

Welcome to the CCN Annual General Meeting! I'm excited to meet in person. Each year, I write to an external audience; assuring partners we'll change, advocating to funders, or expressing fears and excitement about our future. I am not sure if anyone besides the Board and leadership read it, but it is cathartic and something officially on record. This letter is different. This AGM is different. CCN is different. This year we're doing something our Board intentionally avoids – speaking directly to staff who do the work; I'll get to why we avoid it. We want to share our vision for CCN. Spoiler: we're on an exciting path. We have ideas, but not all the answers. Not everything will work, or at least right away. We also need your help, and we hope you're as excited as we are about the future.

Why don't you always hear from us? We are a policy governance board who leaves operations to our leadership. The Board makes strategic decisions based on professional advice. We try to understand the past and present and set goals for the future. Our Board expectations are simple – show up, actively contribute, and stay out of operations. We try to recruit based on skill and representation, but those are the cherries on top, not the sundae. Same goes for sector knowledge. It is a voice at our table but only one of many. Knowledge of children's services is not pre-requisite. We want smart people who accept our mission and culture. They come from different backgrounds and enhance our perspective.

I firmly believe in this model of governance and am extremely proud of our Board. We're CCN's stewards, not your bosses. It is the way it is supposed to work but is not always how Boards and organizations operate. The Board meeting with you this year has nothing to do with operations – our people are critical strategic assets and we heard you wanted to hear from us. We're glad you do.

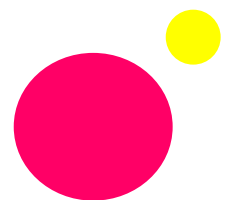
This AGM is for you. CCN has transformed because of you. Thank you to those who stayed through uncertainty. Welcome to new staff delivering new services in new parts of the province. We need you all, and without you there is no CCN. If you're reading this to see if CCN would be a good fit professionally or for the Board, we have an amazing organizational culture and team. Apply. We steadfastly ensure we do what's best for children and families. And just so we're clear, that's the lens we make all our Board decisions through too. Every. Single. One.

We want to do things that don't fit in a box. We're ok with the uncertainty of that and want our leaders to foster this in our culture. We've sometimes advocated for things not everyone agrees with. We're ok with that too, and hope the community knows our actions are always based on what we feel is best for children and families. We can disagree whether it is, but that's our intention. No hard feelings.

We also believe that no agency (including CCN) has inherent perpetual rights to provide a service. Agencies aren't forever tied and restricted to mandates or Ministries. We put our hand up for work, embrace change, and are extremely flexible. We also have capacity to grow, but only if it's best for children and families. It may take time, it will take thoughtful consideration, and it may not come with a big pot of money. Our Board is ok with that, and we expect our leadership to be ok with that as well. We're not building something for the sake of it, because that is not and should not be an end. We want to do what is best for children and families, because it's the right thing to do. Your hard work allows it.

Lastly, we are a volunteer board of community members. We're not usually experts at what you do, but we do come to you with expertise. We are extremely proud to support your important work and can't wait to talk about our strategic plan refresh at the AGM. You helped create it, and we'll talk again when its officially launched. And before I forget – happy 20<sup>th</sup> Birthday CCN. Here's to where we were, what we've learned, and where we're headed.

Yours truly,  
**Jeremy Cormier**  
President



## MESSAGE FROM THE EXECUTIVE DIRECTOR

Welcome to the Children's Community Network's 20<sup>th</sup> anniversary Annual General Meeting! We are excited to circulate our AGM report for CCN for 2022-2023. Our 20<sup>th</sup> year of service marks a record year of growth for the agency. Thank you for being here to celebrate this.

CCN was incorporated in 2003 as an initiative to assist children and families to access services in the children's service sector in a more cohesive and collaborative way. CCN continues to proudly serve our community through intake and coordination and has grown immensely to include some exciting new services including:

- Respite
- Fetal Alcohol Spectrum Disorder Program
- Coordinated Service Planning
- Urgent Response Services under the Ontario Autism Program
- Alternative Dispute Resolution

The Ministry of Children, Community and Social Services made a call for proposals to coordinating agencies in 2019 for the new Urgent Response Service (URS) under the Ontario Autism Program. CCN partnered with other Northern coordinating agencies to develop a service plan that would meet the needs of children and families in the North. This included a proposal to have three lead agencies in the North region for the delivery of URS. It was announced in the beginning of 2022 that CCN was successful in its application as one of the three leads and would be receiving additional funding to deliver the program. CCN launched the URS program on April 1<sup>st</sup>, 2022. The implementation of this new program has expanded CCN's service delivery reach to now include the Sudbury/Manitoulin District, Algoma District and Nipissing, Parry Sound, Muskoka Districts. It has also added eight new positions to the CCN team. New positions for this program include:

- 1 Clinical Manager
- 3 URS Coordinators (1 servicing each of the 3 districts)
- 3 Behaviour Therapists (1 servicing each of the 3 districts)
- 1 Mental Health Clinician

With the significant expansion in services, it was also a time to reflect on where we are headed as an organization. CCN recruited the expertise of Valerie Scarfone to assist the agency in developing an updated strategic plan. Mrs. Scarfone conducted focus groups with internal stakeholders to capture the agency's strengths, and opportunities for ongoing growth in the interest of children and families in the community. CCN is well positioned with our new strategic plan to lead us into 2023 through to 2026.

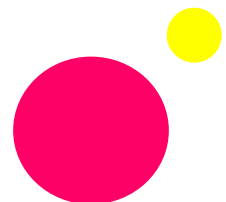
In March 2023, the office space we called home since the inception of the Children's Community Network was sold and CCN. In June 2023, we signed a lease for our new home and look forward to servicing our clients from our new central location.

Lastly, and most importantly, I want to thank the CCN staff who have been exceptionally accommodating, flexible, and supportive, throughout CCN's transitions this year while continuing to prioritize the needs of children, youth, and families in the communities that we serve.

I look forward to supporting CCN's continued success and positive work with the families we serve.

Yours truly,

**Mary-Katherine Howe**  
Executive Director



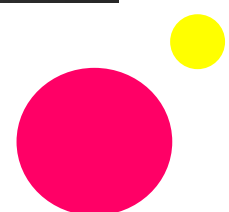
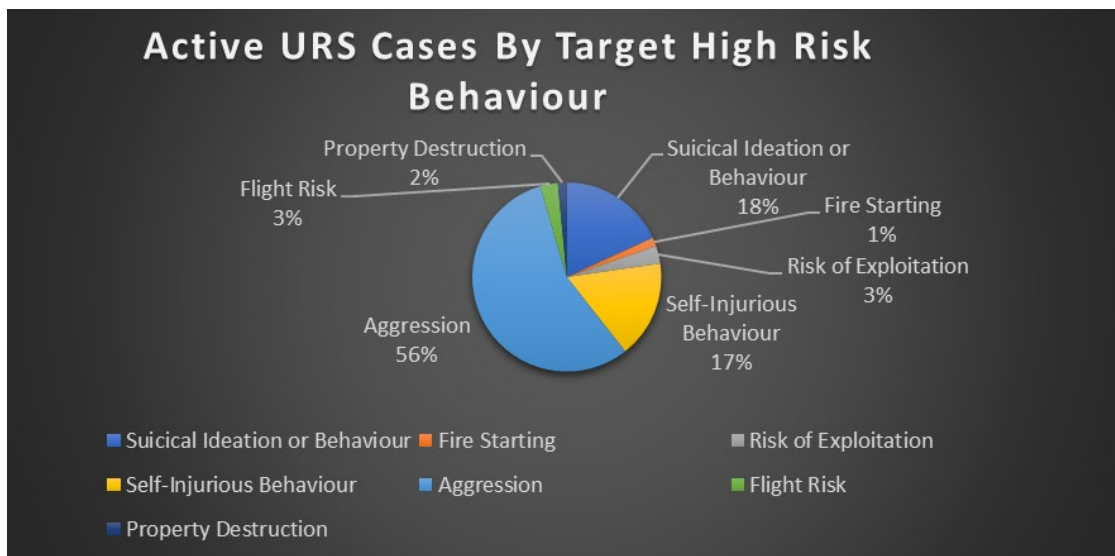
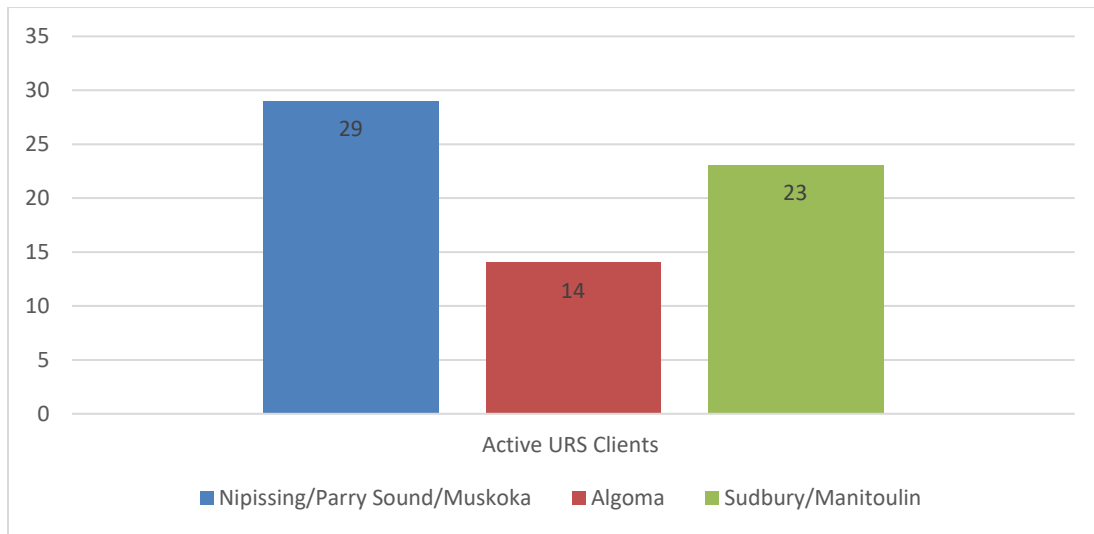
# SERVICE STATISTICS

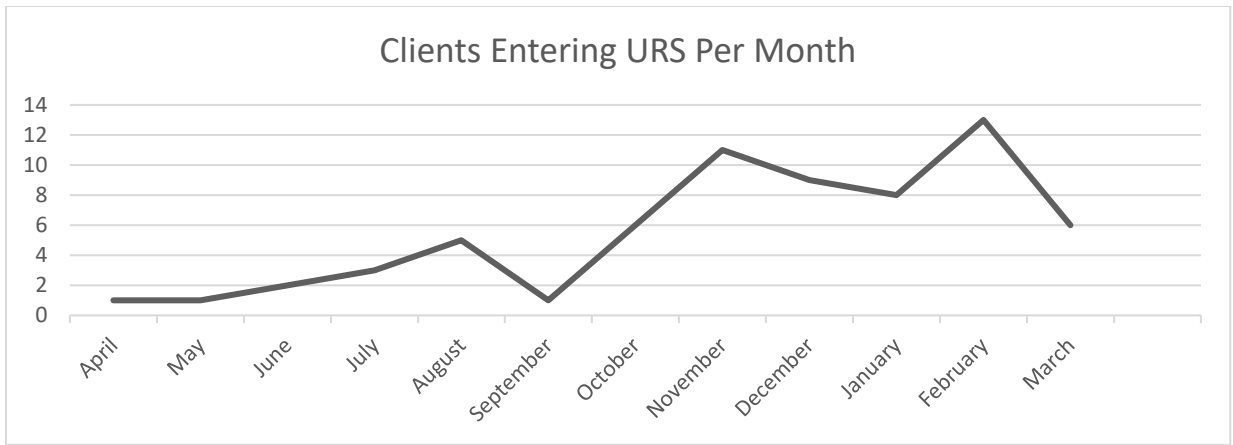
Service statistics drawn from EMHware (our client information data base) for 2022-2023.

## Urgent Response Services

- 66 clients were referred, deemed eligible, and began participating in the URS in our first fiscal year of implementation.

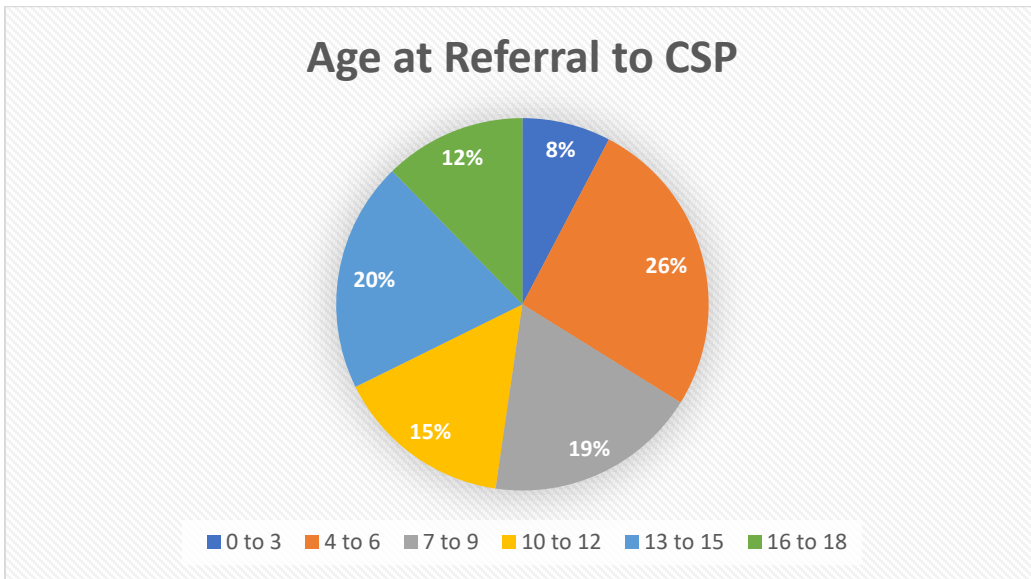
## Active URS Cases by District





[Coordinated Service Planning](#)

- 139 clients with an active Coordinated Service Plan from April 1, 2022 to March 31, 2023



[FASD Program](#)

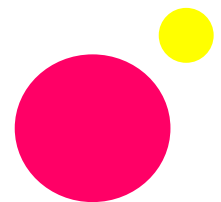
- 44 active cases from April 1, 2022 to March 31, 2023

[Direct Funded Respite](#)

- 400 clients received Direct Funded Respite from April 1, 2022 to March 31, 2023

[Intake Review](#)

- 562 Intakes were completed for clients from April 1, 2022 to March 31, 2023



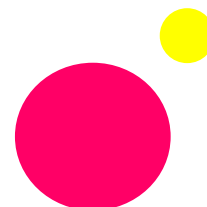
# CHILDREN'S COMMUNITY NETWORK

## Statement of Operations and Changes in Fund Balances

Year ended March 31, 2023, with comparative information for 2022

|  | Operating Fund |         | Capital<br>Fund | 2023         | 2022         |
|--|----------------|---------|-----------------|--------------|--------------|
|  | Programs       | Network |                 | Total        | Total        |
| Revenue:   |                |         |                 |              |              |
| Ministry of Children, Community and Social Services:           |                |         |                 |              |              |
| Operating  | \$ 5,987,739   | -       | -               | \$ 5,987,739 | \$ 4,014,166 |
| Thunder Bay Counselling Centre                                 | 117,380        | -       | -               | 117,380      | 131,150      |
| Donation   | 1,160          | -       | -               | 1,160        | 6,110        |
| Other  | 123,435        | -       | -               | 123,435      | 244,559      |
|  | 6,229,714      | -       | -               | 6,229,714    | 4,395,985    |
| Expenses:  |                |         |                 |              |              |
| Salaries and benefits  | 2,076,175      | -       | -               | 2,076,175    | 1,360,828    |
| Building occupancy   | 70,108         | -       | -               | 70,108       | 75,406       |
| Office and administration                                      | 160,816        | -       | -               | 160,816      | 70,574       |
| Travel and vehicle   | 20,768         | -       | -               | 20,768       | 311          |
| Professional services - non-client                             | 188,359        | -       | -               | 188,359      | 91,124       |
| Staff recruitment, training and conference                     | 41,034         | -       | -               | 41,034       | 17,615       |
| Miscellaneous  | -              | -       | -               | -            | 2,999        |
| Insurance  | 26,306         | -       | -               | 26,306       | 24,412       |
| Purchase of service - client related                           | 3,094,212      | -       | -               | 3,094,212    | 2,352,029    |
|  | 5,677,778      | -       | -               | 5,677,778    | 3,995,298    |
| Excess of revenue over expenses before the undernoted          | 551,936        | -       | -               | 551,936      | 400,687      |
| Other:   |                |         |                 |              |              |
| Amortization of capital assets                                 | -              | -       | (90,518)        | (90,518)     | (31,358)     |
| Due to the Ministry of Children, Community and Social Services | (551,936)      | -       | -               | (551,936)    | (386,168)    |
| Due to Thunder Bay Counselling Centre                          | -              | -       | -               | -            | (14,519)     |
| Excess (deficiency) of revenue over expenses                   | -              | -       | (90,518)        | (90,518)     | (31,358)     |
| Fund balances (deficiency), beginning of year                  | (83,839)       | 59,753  | 140,871         | 116,785      | 148,143      |
| Fund balance - capital   |                | 6,865   | -               | 6,865        | -            |
| Fund balances (deficiency), end of year                        | \$ (83,839)    | 66,618  | 50,353          | \$ 33,132    | \$ 116,785   |

See accompanying notes to financial statements.





## BOARD EXECUTIVE AND DIRECTORS

### **Jeremy Cormier**

Board President

### **Kylie Klym**

Director

### **Jonathan Laderoute**

Director

### **Lesley Fisher**

Vice-President

### **Annie Tremblay**

Director

### **Melanie Assiniwe**

Secretary and Treasurer

### **Alice Barnett**

Director

### **Lianne Richards**

Director (on leave)

## MANAGEMENT AND STAFF

### **Mary-Katherine Howe**

Executive Director

### **Sue St-Onge**

Director of Finance and  
Administration

### **Stephanie Gilchrist**

Director of Client Services

### **Christina Truskoski**

Clinical Manager

### **Jeana Peltier**

Finance and Human Resources Clerk

### **Samantha Pelissier**

Executive Assistant

### **Angele Lefebvre**

Administrative Assistant

### **Heather Philips**

Administrative Assistant

### **Andrea Lentir**

Administrative Assistant

### **Denise Perrin-Henrie**

Service Coordinator

### **Monia Hachez**

Service Coordinator

### **Kirk Tasse**

Service Coordinator

### **Dana McGuire**

Service Coordinator

### **Nicki Paventi**

Service Coordinator

### **Jenne Atkinson**

Respite Resource Coordinator

### **Janic Feth**

Respite Resource Coordinator

### **Tanya Connell**

Service and ADR Coordinator

### **Chantal Belanger**

URS Coordinator  
(Sudbury-Manitoulin)

### **Wilma Macdonald**

Behaviour Therapist  
(North Bay-Parry Sound-Muskoka)

### **Lisa Hawkins**

URS Coordinator  
(North Bay-Parry Sound-Muskoka)

### **Christine Rivard**

Service Coordinator

### **Chelsey-Ann Waddell**

Behaviour Therapist

### **Stephanie Roussy**

FASD Consultant

### **Jason Missere**

URS Coordinator  
(Algoma)

### **Kendra Foster**

Behaviour Therapist  
(Sudbury-Manitoulin)

### **Cassandra McKendry**

Behaviour Therapist  
(Algoma)

### **Kimberly Ingram**

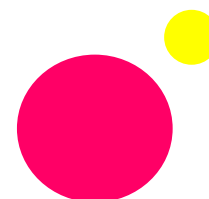
Behaviour Therapist  
(North Bay-Parry Sound-Muskoka)

### **Dawn Lamswood**

Service Coordinator

### **Kayla Daly**

Service Coordinator





## STAFF RECOGNITION

**Jenne Atkinson-5 years of service**

**Monia Hachez-20 years of service**

**Denise Perrin-Henrie-20 years of service**

*Thank you for your continued dedication!*



## Children's Community Network

*Partnering to provide the best services for children and their families.*

