

RÉSEAU COMMUNAUTAIRE POUR ENFANTS

CHILDREN'S COMMUNITY NETWORK

BINOOJINH NAADMAAGEWZOWIN



ANNUAL REPORT

2023-2024



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MESSAGE FROM THE BOARD PRESIDENT

Welcome to the 21st Annual General Meeting for the Children's Community Network (CCN). This AGM is bittersweet for me because it is my last on the Board. I am extremely proud of the work I have done with so many talented and dedicated staff and volunteers over the years. There have been a lot of ups and downs for CCN over my tenure, but this has been an incredibly rewarding experience that has helped me to grow personally and professionally.

When I inherited this Board, there was a lot of uncertainty in the sector, which led to conflict between agencies. This strained our relationships and put our agency at risk, particularly as our role and the expectations of our funders changed. For a while it seemed like we were always on the defensive, and it felt like we were in serious jeopardy of having to close our doors. Change came to CCN whether we wanted it to or not.

At the same time, governance was identified by our funders as something we needed to strengthen. As a Board, we also saw the need to change how we operated – not only as an agency, but at the Board level. We undertook an extremely meaningful strategic planning exercise that put us on the path we sit today. We resolved to view decisions through a singular lens – to do what is best for children and families. We also reviewed and strengthened our bylaws, asked staff to report differently to us, and changed the structure of our meetings to focus on strategic decision making. Lastly, we approached board recruitment strategically. We identified skillsets and perspectives that we felt were necessary to think and act strategically, set clear expectations for board members, and met directly with prospective members to ensure it was a good mutual fit.

I am proud of our Board. We are a strategic decision-making body, and we do not get involved in operations. We are also extremely lucky to have amazing staff who agree with our direction and do the work to implement our plans. This kind of combination has been, and can be, a very powerful force.

This year we refreshed our strategic plan and changed a much beloved logo to be more contemporary. CCN did not need a full strategic overhaul, but it was important for us to check in to ensure we were still on the right path. As much as people loved the logo, it needed to be modernized. I believe we're in the best position we've ever been strategically. We have extremely strong staff, and an excellent Board.

I want to sincerely thank all the staff and management for your support over the years. The work you do is extremely important. Congratulations to Sue St. Onge on her retirement - thank you for your years of service to this organization. Thank you also to Mary-Katherine Howe for her leadership. In the face of much adversity, you consistently show up for children and families. You've shepherded the Board through a lot of uncertainty, and it has been a pleasure to work with you.

To the Board: be bold, focus on strategy, and stay out of the way of staff. CCN is on an excellent trajectory and you're the right people to take this agency forward. Most of all, do what's best for children and families.

All the best CCN, thank you for allowing me to be a small part of your story.

Yours truly,

Jeremy Cormier

President

MESSAGE FROM THE EXECUTIVE DIRECTOR

Hello and welcome to CCN's Annual General Meeting of 2024! I am delighted to celebrate CCN's many accomplishments this year and to officially announce and launch CCN's new logo.

CCN engaged the services of Valerie Scarfone last fall to lead, collaborate and foster discussion on our new Strategic Plan. The organization continued to align with many aspects of the previous strategic plan therefore, we chose to refresh our plan and build on, and improve, our mission, vision and values.

With this update to our Strategic Plan, we also sought to modernize our logo, which was original to CCN's conception in 2003. CCN retained the services of Paul Gomirato of PG Creative who undertook a multi-level approach to understanding our services, mission, vision and values, and updated strategic directions to design a new logo that represents our ongoing growth and direction.

CCN has continued to grow and developed new partnerships over the last year including:

- A new partnership with the City of Greater Sudbury, in which we will be providing a summer respite program for children/youth who are medically fragile and unable to participate in city run camps.
- A new relationship with the Infant Hearing and Blind Low Vision Programs with the North Bay Regional Health Centre to provide Family Support Work for children 0 to 6 years of age who are eligible for these services.
- A Memorandum of Understanding with Kina Gbezhgomi Child & Family Services (KINA) was finalized in December with a beautiful signing ceremony. We are excited to continue our work with them to provide the best possible services to children and families.

Along with our new partnerships, CCN submitted an application for the OAP Workforce Capacity Fund – Innovation Grant, which was supported by many community partners. We recently learned that we were successful in obtaining this grant. We look forward to providing an implementation update in next year's Annual Report.

CCN will be saying goodbye to Sue St-Onge, our Director of Finance and Administration at the end of June, 2024 as she will be taking her retirement. Sue is as brilliant in finance as she is dedicated to our organization. It is because of this that CCN has been able to grow and expand. Thank you Sue for your 15+ years of service with CCN. You will be missed greatly (especially your pranks)!

CCN will also be saying goodbye to our long standing Board Chair, Jeremy Cormier, who has volunteered many hours to our organization over the last 10 years. Jeremy has not only been a remarkable Board Chair, his passion and exceptional leadership has enabled us to develop our Board to the place it is today.

Lastly, none of this wonderful work would be possible without our dedicated staff who are always ready to take on a challenge. You are truly making a positive difference in the lives of children and families in our community.

Yours truly,

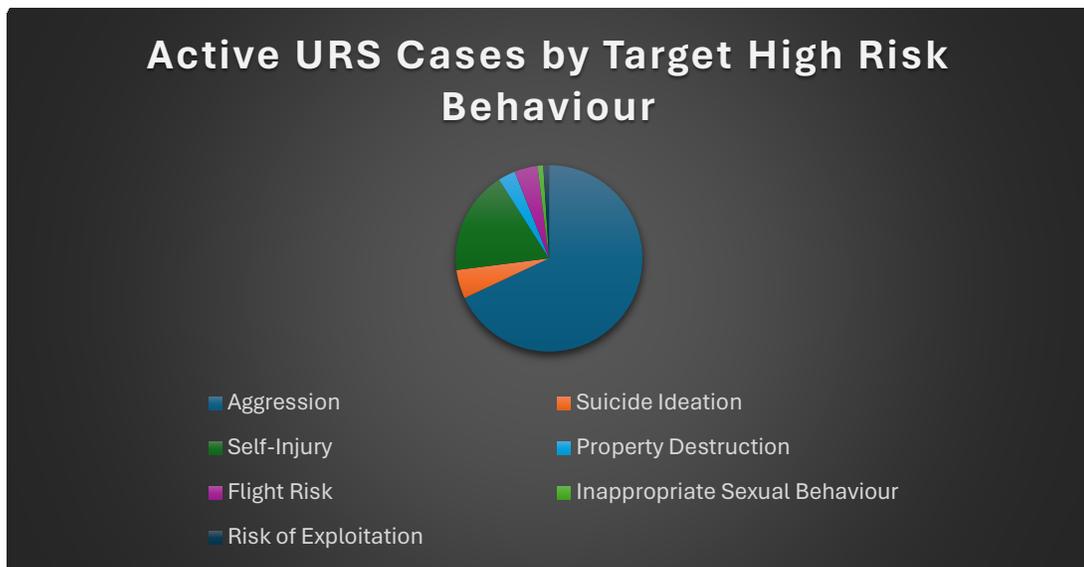
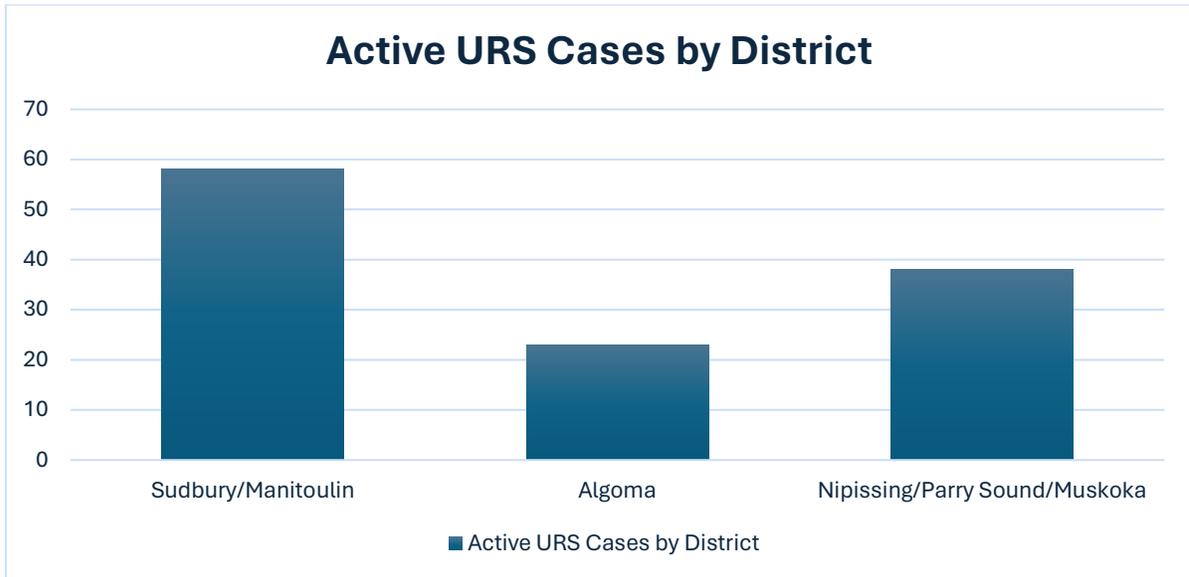
Mary-Katherine Howe
Executive Director

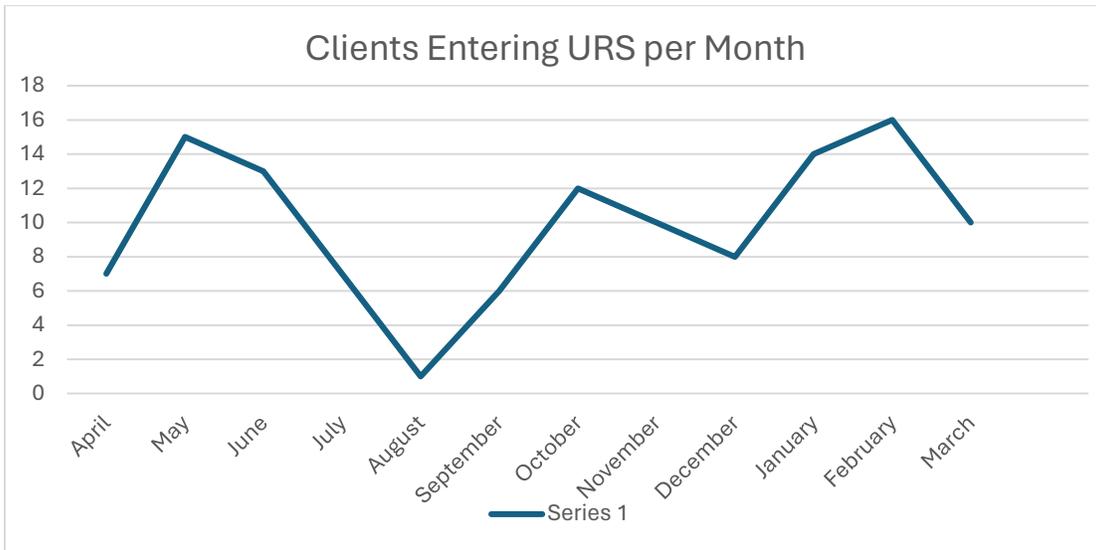
SERVICE STATISTICS

Service statistics drawn from EMHware (our client information data base) for 2023-2024.

Urgent Response Services

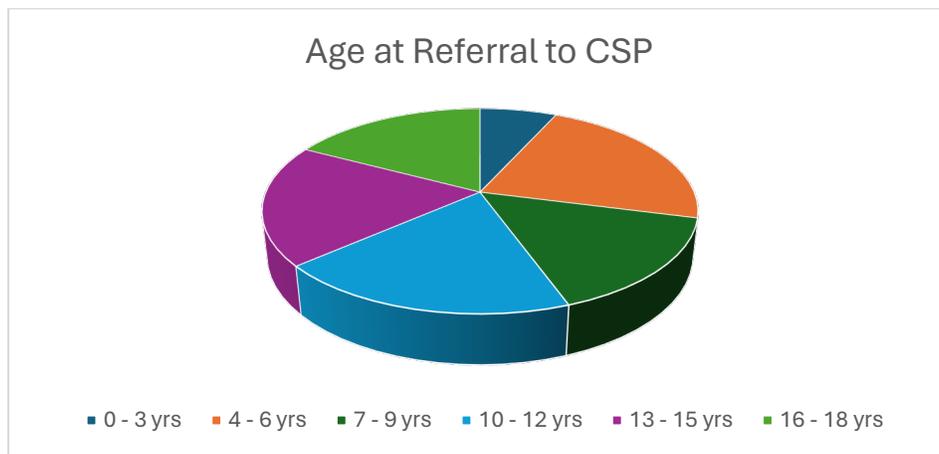
119 clients were referred, deemed eligible, and began participating in the URS in 2023-2024.





Coordinated Service Planning

162 clients with an active Coordinated Service Plan from April 1, 2023 to March 31, 2024



FASD Program

42 active cases from April 1, 2023 to March 31, 2024

Direct Funded Respite

412 clients received Direct Funded Respite from April 1, 2023 to March 31, 2024

Intake Review

524 Intakes were completed for clients from April 1, 2023 to March 31, 2024

CHILDREN'S COMMUNITY NETWORK

Statement of Operations and Changes in Fund Balances

Year ended March 31, 2024, with comparative information for 2023

	Operating Fund		Capital Fund	2024 Total	2023 Total
	Programs	Network			
Revenue:					
Ministry of Children, Community and Social Services:					
Operating	\$ 5,781,116	\$ -	\$ -	\$ 5,781,116	\$ 5,987,739
Thunder Bay Counselling Centre	101,755	-	-	101,755	117,380
Donation	730	-	-	730	1,160
Other	203,335	58,180	-	261,515	123,435
	6,086,936	58,180	-	6,145,116	6,229,714
Expenses:					
Salaries and benefits	2,442,844	-	-	2,442,844	2,076,175
Building occupancy	47,981	-	-	47,981	70,108
Office and administration	125,022	-	-	125,022	160,816
Travel and vehicle	32,321	-	-	32,321	20,768
Professional services - non-client	384,004	-	-	384,004	188,359
Staff recruitment, training and conference	41,464	-	-	41,464	41,034
Miscellaneous	13,595	-	-	13,595	-
Insurance	29,078	-	-	29,078	26,306
Purchase of service - client related	2,726,402	-	-	2,726,402	3,094,212
	5,842,711	-	-	5,842,711	5,677,778
Excess of revenue over expenses before the undernoted	244,225	58,180	-	302,405	551,936
Other:					
Amortization of capital assets	-	-	(16,872)	(16,872)	(90,518)
Due to the Ministry of Children, Community and Social Services	(212,115)	-	-	(212,115)	(551,936)
Excess (deficiency) of revenue over expenses	32,110	58,180	(16,872)	73,418	(90,518)
Fund balances (deficiency), beginning of year	(83,839)	66,618	50,353	33,132	116,785
Transfer for capital	(32,109)	-	32,109	-	6,865
Prior year funding adjustment	903	-	-	903	-
Fund balances (deficiency), end of year	\$ (82,935)	\$ 124,798	\$ 65,590	\$ 107,453	\$ 33,132

See accompanying notes to financial statements.

BOARD EXECUTIVE AND DIRECTORS

Jeremy Cormier

Board President

Kylie Klym

Director

Jonathan Laderoute

Director

Lesley Fisher

Vice-President

Annie Tremblay

Director

Melanie Assiniwe

Secretary and Treasurer

Alice Barnett

Director

Emily Samuel

Director

MANAGEMENT AND STAFF

Mary-Katherine Howe

Executive Director

Sue St-Onge

Director of Finance and
Administration

Stephanie Gilchrist

Director of Client Services

Christina Truskoski

Clinical Manager

Jeana Peltier

Finance and Human Resources
Clerk

Samantha Pelissier

Executive Assistant

Angele Lefebvre

Administrative Assistant

Heather Philips

Administrative Assistant

Andrea Lentir

Administrative Assistant

Denise Perrin-Henrie

Service Coordinator

Monia Hachez

Service Coordinator

Kirk Tasse

Service Coordinator

Dana McGuire

Service Coordinator

Nicki Paventi

Service Coordinator

Jenne Atkinson

Respite Resource Coordinator

Janic Feth

Respite Resource Coordinator

Tanya Connell

Service and ADR Coordinator

Chantal Belanger

URS Coordinator
(Sudbury-Manitoulin)

Wilma Macdonald

Behaviour Therapist
(North Bay-Parry Sound-
Muskoka)

Lisa Hawkins

URS Coordinator
(North Bay-Parry Sound-
Muskoka)

Christine Rivard

Service Coordinator

Chelsey-Ann Waddell

Behaviour Therapist

Stephanie Roussy

FASD Consultant

Jason Missere

URS Coordinator
(Algoma)

Kendra Foster

Behaviour Therapist
(Sudbury-Manitoulin)

Mireille Roy

FASD Consultant

Kimberly Ingram

Behaviour Therapist
(North Bay-Parry Sound-
Muskoka)

Dawn Lamswood

Service Coordinator

Kayla Daly

Service Coordinator

STAFF RECOGNITION

Congratulations Sue St-Onge on your retirement!

Thank you for your continued dedication!



Children's Community Network

Partnering to provide the best services for children and their families.



Children's Community Network
Réseau communautaire pour enfants
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